

# Crisis Management Workshop

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22 November 2011  
27 March 2012  
14 August 2012  
20 November 2012

£400 plus VAT

## Introduction

This one-day event provides delegates with the foundations for crisis management system planning and will enable delegates to contribute effectively to their respective corporate crisis management mechanisms. Includes a half-day exercise.

## Who Should Attend?

Designed for a wide range of managers, from those responsible for the preparation, coordination and maintenance of crisis management plans to those taking part in crisis management teams.

## Course Content

- The Security Risk Management / Crisis Management Relationship
- Crisis Management in Relation to Business Continuity Planning
- Crisis Management and Emergency Management – The Difference
- The Contribution of a Security Manager to Crisis Management Planning and Coordination
- Creating a Crisis Management Response
- Typical Crisis Management Team Roles and Responsibilities
- Equipping and Managing a Crisis Management Centre
- Crisis Audiences and Communications

## Course Outcomes

Successful completion of this workshop will enable delegates to:

- Explain the function of the security manager in relation to crisis management
- List four guidelines for crisis management
- Differentiate between crisis and emergency management
- Describe the process required to introduce a crisis management system into an organisation
- Describe the structure of a crisis management team and the requirements of a crisis management centre
- Describe the process and main requirements for good business continuity planning
- Explain the importance of good internal and external communications and the processes involved in dealing with the media during a crisis

## Location

Thames Valley, UK. If required, we can arrange a special bed & breakfast rate at the training venue.

*Accredited by Skills for Security, the UK skills and standards setting body for the Security Business Sector*



[Click here](#) to register. For further information please contact:

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